



PRIVACY POLICY & TERMS AND CONDITIONS

Company Information

Corin Forest Pty Ltd ATF Corin Forest Trust (Corin Forest) ABN 64 167 252 093

1268 Corin Rd Paddys River ACT 2620

Phone: (02) 6235 7333

Email: info@corin.com.au

Booking

Advanced bookings for snow play are highly recommended.

Bookings can be made via our website or in person at our ticket office. Corin Forest has NO resale agreements with any other retailers.

Payment must be made at time of booking.

We do not accept AMEX or Diners cards.

If your group requires special needs (wheelchair) please inform staff prior to booking to enable us to confirm we are able to cater for your needs.

In making a booking you agree to the terms of our waiver as displayed in our online store or at the ticket office.

Cancellations & Refunds

Corin Forest reserve the right to cancel any activities with or without notice as deemed necessary due to adverse weather or snow conditions.

Corin Forest reserve the right to cancel any tour with or without notice as deemed necessary for the well-being and safety of its patrons & staff.

In such circumstances, whereby Corin Forest is required to cancel an activity a refund will be offered as required.

Please choose carefully when making a booking as bookings cannot be modified or refunded once made.

Corin Forest is not responsible for the operation of Corin Rd. During major snow events or extreme conditions (including severe black ice) Territory and Municipal Services (TAMS) may completely close or restrict vehicle access to 4WD vehicles or cars with chains.

Corin Forest will only offer refunds in the event that the road is closed to all vehicles. we cannot supply refunds to those who's vehicles are not equipped to drive in snow.

In the event that there is insufficient snow cover to safely operate the snow play area refunds will be offered.

Refunds may take up to 14 days to be processed.

Privacy Policy

Corin Forest is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We use this information to identify your reservation and to personalise your booking experience with us.

We do not pass on/sell/swap any of your personal details with third parties. We use this information to identify your reservation, orders, provide you with regular updates or share special offers (if applicable) and to personalise your shopping experience with us.

To improve your experience on our site, we use 'cookies'. Cookies are an industry standard and most major web sites use them. A cookie is a small text file that our site may place on your computer as a tool help us improve our website. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website.

Corin Forest uses cookies to allow you to login to your account, maintain a shopping cart and to purchase items in your shopping cart. Cookies sent to your computer from Corin Forest only lasts while you're browsing our website. We do not store persistent cookies on your computer. Cookies also allow us to give you a more personalised shopping experience by displaying products that interest you throughout our product pages, thus providing you with a more friendly, interesting and enjoyable shopping experience.

Whenever you use our web site, or any other web site, the computer on which the web pages are stored (the Web server) needs to know the network address of your computer so that it can send the requested web pages to your Internet browser. The unique network address of your computer is called its "IP address," and is sent automatically each time you

access any internet site. From a computer's IP address, it is possible to determine the general geographic location of that computer, but otherwise it is anonymous.

We do not keep a record of the IP addresses from which users access our site except where you have specifically provided us with information about yourself, in which case we also record your IP address for security purposes. An example of this would be when proceeding to a checkout to finalise an order you may wish to make. After completing the form provided, your IP address will be stored along with a transaction number that allows us to track your order.

Our website may contain links to other websites. Please be aware that we are not responsible for the privacy practices of such other sites. When you go to other websites from here, we advise you to be aware and read their privacy policy.

Our website uses Google Analytics, a service which transmits website traffic data to Google servers in the United States. Google Analytics does not identify individual users or associate your IP address with any other data held by Google. We use reports provided by Google Analytics to help us understand website traffic and webpage usage.

By using this website, you consent to the processing of data about you by Google in the manner described in [Google's Privacy & Terms](#) and for the purposes set out above. You can opt out of Google Analytics if you disable or refuse the cookie, disable JavaScript, or use the opt-out service provided by [Google](#).

Corin Forest also uses interfaces with social media sites such as Facebook, Instagram and Twitter. If you choose to "like" or "share" information from this website through these services, you should review the privacy policy of that service. If you are a member of a social media site, the interfaces may allow the social media site to connect your visits to this site with other Personal Information.

Marketing

Corin Forest likes to promote to the public via our website (www.corin.com.au), emails and social media. When visiting Corin Forest, photographs and video footage may be taken. Corin Forest may use, reproduce, or broadcast this content for promotional purposes. By entering Corin Forest, you consent to Corin Forest's use of content in this way. Parents and guardians also consent to the use of the content on behalf of their child.

If you do not wish to be photographed or filmed for these purposes please advise staff, or email info@corin.com.au with details of your concern. You may also request removal of content from the website or social media via this email address.